

UNIFIED SECURITY COMMUNICATIONS

Intercom & Mobile Communications



Every call answered with video, every alarm delivered to the right person.

BUILT ON

Genetec Sipelia

2N

Hanwha Vision

Vivotek

Tonmind

Ascom

Communication is part of security. Arpyan connects door intercoms, help points and staff handsets on one SIP backbone managed in Genetec Security Center, so an operator who answers a call sees the caller, opens the door and logs the event from the same screen, and an alarm reaches mobile staff wherever they are.

SIP

Open standard: intercoms, phones and PBX from different makers work together

Video

Each call shows the caller and the cameras around the station

Mobile

Alarms and messages on staff handsets, with acknowledgement

WHAT IT DELIVERS

One screen for the operator

Calls arrive in Security Desk next to video, doors and maps. No separate intercom console, no second log.

Calls with context

The station camera and nearby cameras open with the call, and the door or barrier is released from the same window.

Help points that are heard

Vandal-resistant stations with echo cancellation and noise reduction for car parks, platforms, perimeters and lifts.

Staff reachable everywhere

DECT, Wi-Fi and smartphone handsets carry voice, text alarms and task messages across the whole site.

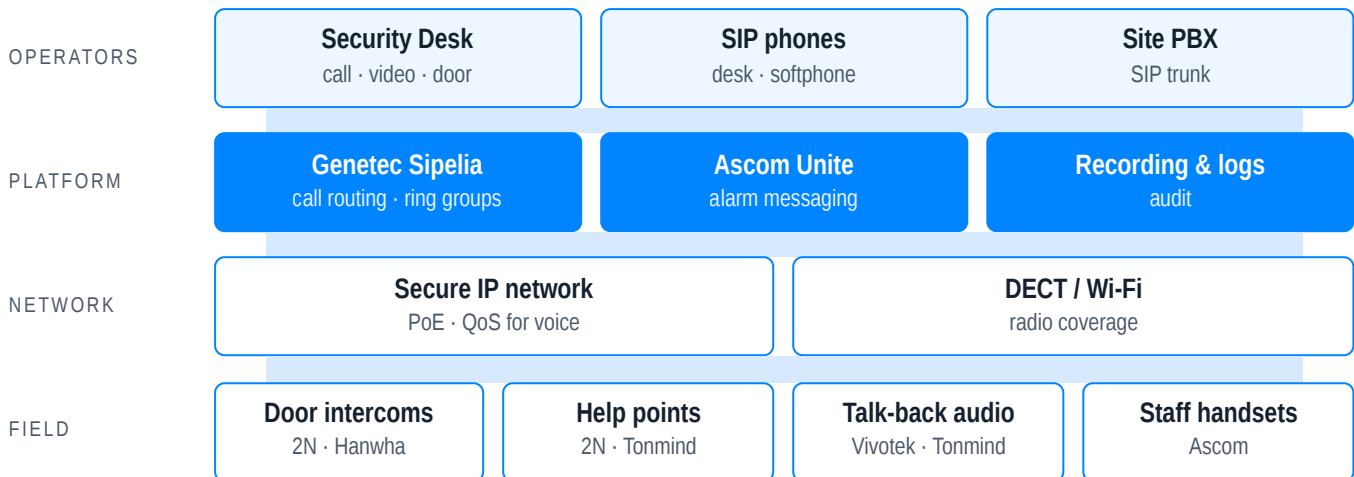
Alarms that do not get lost

Events are sent to the responsible person or group; if nobody acknowledges, they escalate automatically.

Protection for lone workers

Handsets with push-button, man-down and no-movement alarms report who needs help and where.

SOLUTION ARCHITECTURE



TECHNOLOGY BUILDING BLOCKS

Genetec Sipelia Communications	SIP server inside Security Center: calls between operators, intercoms and phones, ring groups, call history and video association.
2N IP intercoms	Video door stations and emergency intercoms with integrated readers (card, Bluetooth, keypad, QR), from design entrances to rugged outdoor units.
Hanwha Vision Camera-grade intercom	TID-600R station with 2 MP wide-angle camera, touchless call, SIP 2.0 and IP65 / IK08 housing.
Vivotek Audio at the camera	Cameras with two-way audio and SIP network audio devices add listen and talk-back at camera positions.
Tonmind SIP intercoms	Compact SIP intercom panels, paging gateways and speakers for help points and local announcements.
Ascom Mobile communications	Myco smartphones, DECT and VoWiFi handsets and the Unite platform for alarm distribution and personal safety.

TYPICAL APPLICATIONS

- Building and gate entrances
- Car parks and vehicle barriers
- Emergency and help points
- Hospitals and care
- Justice and correctional facilities
- Industry and logistics
- Hotels and resorts

COMBINES WITH

Management Platform · Access Control
· Public Address

HOW ARPYAN DELIVERS

1 Design

Requirements, coverage and architecture studies, specifications and bills of quantities.

2 Supply

Equipment, software and licences from the manufacturers, with their full warranty.

3 Commission

Platform configuration, guidance of the installer on site, testing and hand-over.

4 Support

Operator and administrator training, documentation and ongoing technical support.



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